



Municipal Services Agency

Development Services

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News Release

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Sacramento County Announces ONLINE *Building Permit Services*

Contractors and do-yourselfers can now apply and pay for permits, schedule inspections, check status online

SACRAMENTO, Calif.,—Sacramento County has launched a new service designed to make the building permit process easier for contractors and residents. The web-based software, [Accela Citizen Access](#)™ provides users the ability to submit, pay for, and track the status of their permit applications online at anytime.

The service provides real-time, direct access to permits via the Internet, 24 hours a day - seven days a week. Citizens, licensed contractors and businesses can apply and pay for permits, schedule necessary inspections, check the status of a permit or inspection, provide detailed comments for the inspector and print an approved permit directly from the Internet.

Visit www.bldginspection.org and click **Online Services on the left.**

“We understand that people expect to do business online, and we hope to continue to expand these online services,” said Steve Pedretti, Director of Sacramento County Engineering. “We also know that time is money for professional contractors who juggle numerous projects and need instant access to the status of their projects. Adding online self-services to our existing public counter operations will help us serve our customers better.”

By providing basic information including the location of the project, approximate job value, and contractor’s license, permits for projects in the unincorporated County can be purchased using MasterCard, Discover and American Express. Payments on all permits in the County system, such as sewer and water permits, can be made regardless of jurisdiction.

“Regional governments from coast to coast are being challenged as never before,” noted Maury Blackman, CEO and President of Accela. “The most successful agencies will be those that reinvented their approaches and embraced new strategies. Sacramento County is embracing a private-sector approach: everyone wins when customers are empowered.”

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